



Corporate Headquarters
501 Congressional Blvd., Suite 250
Carmel, IN 46032
Telephone 317.571.6838
Toll-free 888.775.3778



IU Medical Group Streamlining a Manual Reporting Process

Business Situation:

The IU Medical Group (IUMG) is the practice group of over 950 physicians who are also the faculty at Indiana University School of Medicine. As such, they are members of the University HealthCare Consortium (UHC) and the Association of American Medical Colleges (AAMC). The UHC-AAMC Faculty Practice Solutions Center (FPSC) was initiated as a result of member input regarding the burdensome nature of duplicative data collection and survey activities. Designed to combine the best features of both organizations' historical reporting initiatives and to extend the activity to meet critical gaps in the academic practice community's management data needs, the Solutions Center includes data from such areas as physician productivity, financial, and operational management.

Each month, IUMG is required to submit revenue cycle data to FPSC. This reporting process was largely consuming the time of an IUMG analyst and jeopardizing the timeliness of the data. The reporting process required manual data extraction and manipulation from existing operational applications prior to uploading to FPSC. IUMG partnered with Ambassador Solutions to develop a streamlined solution for this reporting process.

Solution Description:

Ambassador Solutions created a more efficient reporting process by first defining the data extraction and manipulation required for these monthly reports. Then, the Ambassador team automated a solution using Microsoft SQL Server and the client's existing data warehouse. The end solution provides IUMG with automatic, pre-validation data reports that allow issues to be quickly resolved prior to uploading to FPSC. Rather than having to search for issues with the data, the IUMG analyst receives alerts with information on errors.

Technologies Used:

Microsoft SQL Server

Results/Benefits:

The reporting solution created by Ambassador allows the IUMG analyst to proactively address issues and cleanse the data. This has decreased the validation time needed by FPSC as well as allowed the analyst to be much more efficient. The time invested from IUMG's analyst on the generation of this report went from weeks to days.

Case Study
Microsoft Solutions

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